

**KARNATAKA ELECTRICITY REGULATORY COMMISSION**  
**#16 C-1, Miller Tank Bed Area Vasantha Nagar, Bengaluru -560 052.**

**Standard Operating Procedure for Hybrid Mode of Hearing with effect  
from 02/08/2021**

**No. KERC/B/01/21/462**

**Date: 22.07.2021**

**Ref: 1 Commission SOP to Conduct Proceedings w.e.f 01.03.2021**

**2 Commission Guidelines No. KERC/Sec/2020/517 dated 21.09.2020**

The onset of pandemic in April 2021 witnessed a quick transition in conducting the proceedings of the Commission from physical to virtual. Considering Advocates requisition and the present situation of the pandemic keeping in view the need to protect the safety of participants and at the same time ensure clearance of cases, the Commission decided to conduct the proceedings in hybrid mode of both physical and online / virtual mode.

**In Continuation with earlier guidelines reference (1) & (2), the following additional guidelines are to be observed in the HYBRID Mode proceedings:**

- a. The listed Matters hereafter will be heard in the hybrid mode as decided by the Hon'ble Commission, considering the number of parties in a matter as well as the capacity of hearing hall as per the covid-19 norms.
- b. The Commission, hereby specify that both the parties may opt either virtual or physical hearings.

- c. Advocates for both the parties, requested for physical mode shall follow terms and conditions of the Commission's SOP for conduct physical proceedings dated 10.02.2021.
- d. Advocates for both the parties, requested for virtual mode shall follow terms and conditions of the Commission's SOP for conduct physical proceedings dated 31.03.2021.
- e. In physical mode, if in a matter, the number of parties is more, then one Advocate counsel per party will be allowed entry; one clerk / Assistant shall be allowed entry to carry paper-books/journals etc. of the Counsels up to the hearing hall.
- f. In any such matter as may be listed for hybrid hearing, all the Counsels appearing for both the parties can appear either through physical presence or through video conferencing. The Advocate(s) for both the parties ought to submit their preferences for appearing before the Hon'ble Commission for physical hearing or through video conferencing mode within 12 hours after the publication of the list of hearing matters. If the Advocates of both the parties do not opt for either mode i.e. physical or video conferencing mode, it shall be presumed that counsels for the party seek to appear through video conferencing mode and will be facilitated accordingly.
- g. In case of matter directed to be listed for hybrid hearing by the Hon'ble Commission, if both the parties do not opt for physical hearing, the matter would be taken up for hearing through video conferencing.
- h. Advocates / Counsels / parties / stake holders who opts for physical hearing shall enter to hearing hall after subjecting themselves to the thermal and such other scanning devices installed for detecting body temperature, infection status etc.

- i. Advocates / Counsels having more than one case for physical hearing the Commission shall issue separate instruction / direction for each case and after completion of hearing of one case, they may have to wait in the designated waiting area for the purpose for appearing for the next hearing(s).

**Subject to modifications mentioned above, the SoP / Guidelines, Terms and Conditions in reference (1) & (2) are adhered for conducting the proceedings of the Karnataka Electricity Regulatory Commission.**

**Sd/-  
Secretary  
for Karnataka Electricity Regulatory Commission**