

BEFORE THE ELECTRICITY OMBUDSMAN

No.16 C-1, Miller Tank Bed Area (Behind Jain Hospital)
Vasanthanagar, Bengaluru-560052.

Present: **R. Sharada,**
District Judge (Retd)
Electricity Ombudsman,

Case No. OMB/M/G-472/2021

Dated: 24/01/2022

In the matter of

Sri Isac Vas,
Proprietor,
Jyothi Advertisers,
Lobo Lane, Kadri,
Mangaluru - 575002.

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Appellant

V/s

1) The Assistant Executive Engineer (Ele),
O & M Kavour Sub division, MESCOM,
Kavour,
Mangaluru – 575015.

2) Chairperson,
Consumer Grievance Redressal Forum/(CGRF)
O & M Circle, MESCOM,
Ground Floor, Shakthi Soudha,
Airport Road,
Mangaluru – 575015.

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Respondent

ORDER

The case called. The Appellant is kept absent. The Respondent/AEE (Ele), Sri Abhishek B.S is present. Upon enquiry the Respondent/AEE (Ele) has submitted that on the letter issued

by this Authority to settle the dispute pending between the Appellant and the Respondent, he invited the Appellant to settle the matter through mediation and conciliation. Accordingly, on 11.01.2022 the Appellant had appeared before the Respondent and upon conciliation he has accepted to make payment of Rs. 29,752/- as full and final settlement. Accordingly, a cheque bearing No. 136165 dated 18.01.2022 also issued in favour of the Respondent and amount is acknowledged by the Respondent through a receipt bearing No. 9836687 on the same date. Under these circumstances the Respondent/AEE (Ele) prays to pass suitable orders.

On looking into the case papers, it appears that the Appellant also written a letter to this Authority on 17.01.2022 stating that they have settled the matter by way of agreement through conciliation and mediation and prayed for dispose the appeal accordingly. The Respondent who has appeared before this Authority today has also submitted that the Licensee has received an amount of Rs. 29,752/- as per the Clause 29.08 of Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka.

Considering all these facts and circumstances of the case, I feel there is no necessity to proceed further in this case and there is no hurdle to accept the memo filed by the Respondent. Apart

from that as per Regulation 20 of KERC (Consumer Grievance Redressal Forum & Ombudsman) Regulations, 2004, this Authority has been empowered to accept the settlements held between the parties. With this I pass the following order: -

O R D E R

No. OMB/M/G-472/2021/D-07

Dated: 24-01-2022

The Memo filed by the Respondent/AEE (Ele) dated 24.01.2022 is hereby allowed. The dispute between the parties is hereby settled for a sum of Rs. 29,752/-. Accordingly, the appeal stood disposed of.

Sd/-
(R. Sharada)
Electricity Ombudsman.

- 1) Sri Isac Vas,
Proprietor,
Jyothi Advertisers,
Lobo Lane, Kadri,
Mangaluru - 575002.
- 2) The Assistant Executive Engineer (Ele),
O & M Kavour Sub division, MESCOM,
Kavour,
Mangaluru – 575015.
- 3) Chairperson,
Consumer Grievance Redressal Forum/(CGRF)
O & M Circle, MESCOM,
Ground Floor, Shakthi Soudha,
Airport Road,
Mangaluru – 575015.
- 4) PS to Hon'ble Chairman, KERC
- 5) PS to Hon'ble Member (M), KERC
- 6) PS to Hon'ble Member (R), KERC
- 7) PA to Secretary, KERC.