

## CHAPTER – 3

### PUBLIC CONSULTATION

#### SUGGESTIONS / OBJECTIONS & REPLIES

**3.0** As per the provisions of Section 64 of the Electricity Act, 2003, the Commission has undertaken the process of public consultation, inviting suggestions/views/objections from the interested stake-holders and the general public on the application filed by BESCOM for Annual Performance Review for FY17 and Revision of Retail Supply Tariff for FY19. In the written submissions filed as well as during the public hearing, the Stake-holders and the public have raised several objections/ made suggestions, on the BESCOM's Tariff Application dated 30.11.2017. The names of the persons who filed written objections and made oral submissions are given below:

#### 3.1 List of persons who have filed written objections

Sl. No.	Application No.	Name & Address of Objectors
1	AE-01	Sri Nagannachari & Others, Mysore
2	BB-01	Sri. Surjewala, Vijayanagar, Bengaluru
3	BB-02	Indo MIM Pvt, Ltd.
4	BB-03	Sri. S.M. Hussain, Peenya HT Consumer Okkuta, Bengaluru
5	BB-04	Sri A. Raja Rao, Consumer Care Society
6	BA-01	Sri T.S. Umashamkar Hon. General Secretary, KASSIA
7	BA-02	Sri Muralikrishna Hon. Secretary, Peenya Industries Association
8	BA-03	Sri Yagnanarayana M.N, General Secretary, Laghu Udyog Bharati- Karnataka
9	BA-04	Sri. C.N.Suresh Babu, Atria Convergence Technologies Pvt, Ltd.
10	BA-05	Bangalore Water Supply & Sewerage Board

The objections/ suggestions mainly pertain to:

- (i) Tariff;
- (ii) Quality of Power Supply and Service;
- (iii) Compliance of Commission's directives; and
- (iv) Certain specific requests.

The summary of the objections, the BESCOM's reply and the Commission's view are annexed as Appendix-1 to this Order.

### 3.2 List of the persons, who made oral submissions during the Public Hearing, held on 20.02.2017.

SL. No.	Names & Addresses of Objectors
1	Sri. T.V. Mohandas Pai, Vice President, B.PAC
2	Sri Shrinath Bhandary & Sri K.C. Naikwadi, KASSIA
3	Sri M.Lokaraj, FKCCI
4	Sri Gnaneshwara, Chitradurga
5	Sri. M.G.Shanthappa Gowda, Bharatiya Kissan Sangha.
6	Dr. M.R. Ranganath, -----do-----
7	Sri S.K. Kottresh, Halekal, Jagaluru
8	Sri H.M. Siddeshi, Halekal, Jagaluru, Davangere
9	Sri Lakshmisha, Secretary, Laghu Udyog Bharati
10	Sri V.S. Arbatti & Sri Arif Khan, Advocates for BWSSB
11	Sri C.S. Gangadharaswamy, Turuvekere
12	Sri A. Raja Rao & Sri. Aswathanarayana for Consumer Care Society.
13	Sri G.N. Krishnappa, Electrical Contractor
14	Sri. B. Muralikrishna, Peenya Industries Association
15	Sri R.Rajagopalan, L&T South City
16	Sri D.R.Prakash, ORRWA
17	Sri Shyam, UPPL
18	Sri Siddharth Gupta, Sahuwala Grains & Malur Industries Area Association
19	Sri S.M. Hussain, Peenya HT Consumers Okkuta
20	Sri. M.Gangadharaiah
21	Sri Nikhil Dhamankar, Sun Mobility
22	Sri Raghavendra Prasad, Advocate, Vishwas Concrete Products & S.K. Steel Tech
23	Sri Sunil, INDO MIM Pvt. Ltd.
24	Sri Muralidhar Rao, BAF Secretary
25	Sri Selvam, INDO MIM Pvt. Ltd.
26	Sri Praveen Gupta, Better Power.
27	Sri Shridhar Prabhu, Advocate for Atria Convergence Technologies (P) Ltd., and Doddaballapur Industries Association

### 3.3 The additional points made during the Public Hearing, may be summarized as follows:

- 1) The BESCOM has indicated that, IP Set consumption has gone up and other category consumption reduced. This is not a fact as BESCOM is unable to reduce theft and distribution losses and same is being charged off to Unmetered sales.
- 2) The BESCOM should procure cheaper Power from IEX.

- 3) The BESCOM is not taking necessary action for reduction of distribution losses in city limits and Division level.
- 4) The BESCOM has made excess payment as against the Commission approved price towards cost of power from thermal plants.
- 5) BESCOM has to adopt cost to serve principle for fixing tariff among different categories of consumers.
- 6) BESCOM has to fix separate reduced tariff for small scale industries.
- 7) BESCOM has to maintain quality supply to farmers and end non-co-operative attitude of officers towards farmers.
- 8) Un-metered power supply and theft of energy is high in the BESCOM area.
- 9) The BESCOM helpline number 1912 is not working properly, and BESCOM authorities give proper response to the complains/grievances.
- 10) The BESCOM has not taken action to reduce direct losses.
- 11) BESCOM has not taken action to conduct consumer grievance meeting at regular intervals as per the KERC guidelines.
- 12) BESCOM has to make arrangements to commission solar panels on top of Vishweshwaraiah and KBNL canals.
- 13) Action has to be taken by BESCOM to avoid street light being switched on at day time, replace all street lights with LED bulbs and conduct energy conservation awareness campaign.
- 14) The present TOD facility should be continued and DTC metering should be completed fully.
- 15) Electric vehicles should be encouraged by fixing separate tariff for charging of electric vehicles.
- 16) BESCOM should notify in advance power cuts in social media.
- 17) The transformers situated on footpath should be shifted in the interest of consumer safety.
- 18) There is a discrepancy between Kannada and English versions of data provided by BESCOM in its tariff filing.
- 19) Separate tariff category should be introduced for Micro, Small and Medium Enterprises (MSME) and also voltage-wise tariff should be introduced.

- 20) Efficiency level of BESCOM is decreasing every year Hence, proper guidelines should be given by the Commission.
- 21) BESCOM should publish the list of consumers with long overdue arrears.
- 22) BESCOM should adopt the method adopted by MESCOM for repairing the distribution transformer.
- 23) The procedure for availing temporary power supply should be simplified to avoid theft.
- 24) There is no timely replacement/maintenance of HT lines by BESCOM.
- 25) Billing should be done as per recorded M.D.
- 26) Proper survey of IP set has not been conducted by the BESCOM.
- 27) There is no representation of farmers in CGRF
- 28) Billing of temporary installations should be done on weekly/monthly basis.
- 29) Solar water heater should be made mandatory for all categories of consumers and subsidy should be made available to the consumer automatically from the first month's billing.
- 30) Floriculture (flower) should be brought under a separate category instead of the present industrial tariff category.
- 31) The concessional tariff should be provided for STP installation in the apartment buildings.
- 32) The club houses situated in apartment complex and club houses situated elsewhere should be brought under the same category.
- 33) The STP provided in the apartment complexes should be of LT-5 category and not on LT-2(a) or LT-3.
- 34) Since BESCOM is not providing quality power to industrial consumers, the proposal for tariff hike should not be considered.
- 35) Though electrical trivector meter provided in the industries, records maximum demand of the load, BESCOM authorities visit industries and conduct physical check of connected load of the installation. This should be stopped.
- 36) In Peenya industrial area there is no proper infrastructure of transmission and distribution system to supply un-interrupted power to

- meet the present demand. The system voltage during day time is very low and high during night time which damages the equipment.
- 37) Un-authorized tapping's from the overhead electrical lines during festival season should be curbed.
  - 38) Long-standing arrears accumulated in Government Departments and big consumers should be collected, BESCOM creates artificial power deficit and effects load shedding to seek tariff hike from the Commission, which should be rejected.
  - 39) The loads connected in BJ/KJ homes should be monitored.
  - 40) The BESCOM should explain the inaction regarding un-recovered regulatory assets.
  - 41) The Commission has to reduce tariff by 2% so that the BESCOM's efficiency increases.
  - 42) Concrete Ready Mix units should be categorized under HT-2(a) and not commercial category.
  - 43) As per the present regulation, the ownership of electrical equipment along with lines in apartments will be automatically transferred to the BESCOM authorities after one year. But BESCOM authorities never conduct maintenance works of electrical equipment including transformers. Hence, there should be no transfer of ownership to BESCOM.
  - 44) BESCOM should adopt cost to serve principle. The losses being caused to the BESCOM should not be levied on the HT consumers and should be collected from the Government subsidy.
  - 45) The internet providers have to be treated under separate concessional tariff instead of the present HT-2(a) or HT-2(b) category.
  - 46) 100% IP set metering should be done to bring transparency in the system.
  - 47) The BESCOM has reported to the CAG that, 100% metering of DTCs has been achieved.
  - 48) For Industrial consumers buying power through IEX, BESCOM should pay UI charges for any disruption in power supply.
  - 49) SLDC has not been separated from KPTCL and made independent body.